BEN H. CHEN

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EDUCATION UNIVERSITY OF MICHIGAN

Ann Arbor, MI

Ross School of Business / School of Natural Resources

MBA/MS, Erb Institute for Global Sustainable Enterprise, May 2014

- Emphases: Strategy and Sustainable Food Systems
- Elected: VP Industry Focus Groups, Emerging Markets Club
- Elected: VP Communication, Greater China Association
- Finalist: Dow Corning Innovate with Impact, 2012 Hult Global Challenge Regional Final
- GMAT Score: 710 (92 Percentile)

PURDUE UNIVERSITY

West Lafavette, IN

School of Engineering

Bachelor of Science, December 2004

• Major: Electrical Engineering; Dual Minors: Management and Economics

EXPERIENCE Summer 2012

GE HEALTHCARE

Beijing, China & Bangalore, India

Summer Consultant

- Created China go-to-market strategy for mid-tier medical devices by conducting secondary research and interviews at 20+ hospitals in nine cities; identified market positioning with projected 3-year sales growth by 100%
- Developed multi-tier product strategy by identifying clinical needs and product features at the lower-tier unmet market; projected additional sales growth by 125%

MAP 2012 THE BROAD GROUP

Changsha, China

Student Consultant, Broad Sustainable Building

- Designed market-entry strategy for North America by evaluating potential partnerships and target markets; recommended alternative entry plan to Chairman of Broad Group
- Averted project cancellation due to sponsor's unexpected departure by acting as Chairman's liaison to Henry Paulson; acquired Broad's re-commitment to the project

2005-2011

GENTEX CORPORATION

Zeeland, MI

Nissan Program Manager, 2009-2011

- Analyzed customer needs, market trends, potential product designs, and manufacturing processes to create new product line; improved profit margins by 28% and generated \$4M sales to multiple automakers
- Led cross-functional team of 40 to develop strategic product and resolve customer concerns; generated first new sales at Nissan in five years, worth \$2M
- Convinced client to adapt alternative projects and schedule by identifying customer value and motivating team to analyze and reduce design risks; saved 25% of time in design review process and 3% of development cost
- Founded Gentex Toastmasters Club and mentored officer team to develop marketing and leadership skills; club received public recognition by senior management

Program Manager, 2007-2009

- Identified cross-group best practices by interviewing business team leaders to invent common product platform for three automakers; generated \$20M in sales
- Motivated team of 20 to develop product 75% ahead of schedule and mitigate potential risks; recognized as Quality Supplier of the Year by Hyundai Motors

Electrical Project Engineer, 2005-2007

• Collaborated with senior manufacturing team to streamline manufacturing line's material conversion plan; reduced \$150K in conversion and operation costs

ADDITIONAL

- Backpacked to rural Chinese villages and had sing-along with government officials, jumped into a 40-foot wide well in India, explored the bottom of Iguaçu Falls in Brazil
- Took one year off during college to work in marketing for a high-tech company in Japan
- Languages: native in English and Mandarin Chinese, conversational Japanese